

Financial Advice in Leeds

A banner with an orange background. On the left, the text 'Times are hard' is in large, bold, black letters. Below it, in smaller black text, is 'If you're worried about money and don't know where to turn, turn to us.' To the right of this text is a graphic of a wooden signpost with several white directional signs pointing in different directions. The signs are labeled 'LOANS?', 'DEBT?', 'BILLS?', and 'CASH?'. To the right of the signpost are illustrations of a 'BILL' and a 'PAYMENT DUE' card. In the bottom left corner of the banner is the 'MIC MONEY INFORMATION CENTRE' logo. In the bottom right corner is the 'Leeds' logo. At the bottom of the banner, there is a dark grey bar with white text: 'More free money advice at: www.leeds.gov.uk/leedsmic', followed by social media icons for Facebook, Twitter, and LinkedIn, and the text 'Leeds MIC' and '@LeedsMic'.

Times are hard

If you're worried about money and don't know where to turn, turn to us.

MIC
MONEY
INFORMATION
CENTRE

www.leeds.gov.uk/community-hubs
At your local Community Hub you can find free advice about energy bills, budgeting, benefits and making ends meet.

More free money advice at: www.leeds.gov.uk/leedsmic Leeds MIC @LeedsMic

Leeds Money Information Centre

- Includes details of where and how to access free, independent and confidential advice and support
- Aimed at both the public and referral staff
- All information reflects the current situation and is updated regularly

www.leedsmic.org.uk

Money Buddies

Tel No: 0113 2350276

Email : admin@egac.org

Facebook: virtualmoneybuddy

Deacon House Seacroft

Tel No: 0113 2846302

Opening hours: Mon /Wed /Fri – 8.45 – 15.30

Tues / Thurs: 8.45 – 20.00

- **Local Welfare Support Scheme/ Welfare Rights**

- LWSS is designed to support residents who may find themselves in an emergency or crisis - offering short term support to ease that position, such as supermarket voucher, fuel voucher, white goods, furniture or flooring.
- A review of the scheme has been underway since August 2021 and the learning is being implemented.
- Key changes to the scheme include:
 - **Revised eligibility criteria** - providing more equitable access in line with current cost of living.
 - **Enhanced fuel support offer** – with fuel awards increased to meet current energy costs and wider energy efficiency advice offered with every fuel award.
 - **Introduction of direct and third-party online referrals** – to open up application methods and reduce pressure on Contact Centre. *In development.*
 - **Introduction of a person-centred support programme** - that will connect customers to wider support services in Leeds, e.g. debt management, benefits advice or budgeting support. *In development.*

Advice for all residents of Leeds on welfare benefits

Telephone, email and face to face appointments

Can help with;

- Benefit checks
 - PIP, DLA & AA forms
 - Appeals and tribunal work
 - Persons from abroad
 - 2x MacMillan workers
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- Tel No: 0113 3760336 / 0113 3760452
 - Email: welfare.rights@leeds.gov.uk
 - Opening hours: Mon – Thurs 9.00 – 4.30, Wed 10.15 – 4.30, Fri 9 – 4

Green Doctor

Email: greendoctor@groundwork.org.uk

Credit Union

Leeds City Branch: 32 Kirkgate, Leeds, LS2 7DR

Opening times: Mon – Fri 9 – 4

Tel No: 0113 2423343

Leeds Better Communities

Tel No: 0113 2754142

Email: advice@betterleeds.org.uk

Step Change

Tel No: 08001381111

St Vincents

Tel No: 0113 2484126

Email: advice.leeds@SVP.org.uk

Citizens Advice Bureau

Tel No: 08082787878

National Debtline

Tel No: 08088084000

Ebor Gardens Advice Centre

Tel no 0113 2350276

9am to 4pm Monday to Friday

Funding streams

- Funding from DWP to support vulnerable households with the costs of energy, food and essential items.
- £7.1m to spend between March and end of September 2022
- For Leeds the funding has supported;
 - Households receiving Council Tax Support with money towards energy bills;
 - 20k pensioner households receiving £100
 - 17k working age households with children receiving £100
 - 27k working age adult households receiving £50
 - Funding to Third Sector Organisations and charities including the Leeds Food Aid Network, Leeds Baby Bank, and Zarach.
 - Funding for Care leavers for household bills
 - Increasing the funding to Local Welfare Support and Section 17.
- Extension to HSF announced for October 2022 to March 2023

